

## Terms and Conditions

Payment is described on the website [www.jbcanines.com](http://www.jbcanines.com)

I retain the right to change these payment plans at any time but will honour any already agreed amounts arranged.

Payment is due at the end of each consultation by cash or bank transfer unless agreed beforehand.

Follow up training and treatment is charged as per the above website.

Payment of services implies full agreement to these terms and conditions.

Email / text support is on my terms and I will do my best to reply in a timely fashion. I will not be replying to emails while on holiday which the client will have been informed of.

The client must understand that for behaviour modification to be successful, the training / treatment plan and recommendations made by myself must be followed at all times, by all people that come into contact with the dogs in question. There can be no guarantee of achieving a specific result and therefore no refund is due if the objectives are not achieved.

If the clients or any household members behave in a way which is not acceptable, for example using aversive methods, then I have the right to terminate all services immediately. No refund will be due.

The client must understand that some treatment may be ongoing as behaviours can not always be changed quickly when they have been practiced for so long.

Clients must agree not to introduce conflicting treatment methods during our arrangement as this may affect results.

Clients must understand that their dog is their responsibility both during sessions with myself and when with owners.

Clients must inform if dog's are in season or are intact.

Clients must not share treatment plans with other dog owners as they are tailored to the clients dogs only.

Clients understand that I can use photos of their dogs on the above website and social media sites.

Clients understand that they use these services at their own risk.

Clients are responsible for the children in the household at all times and will not let children disrupt training.

Clients understand that if there is injury or accident it must be reported to me at the time of the incident.

I reserve the right to cancel sessions and arrange for a future date.

I offer a free session after the treatment has concluded if you don't feel I have tried my best to help.

I reserve the right to refer if I feel the case is beyond my means.

I accept no responsibility for children during the consultation or sessions.

I have read and understood the above terms and conditions.

Name

Signature

Date